



Wendover Parish Council

The Clock Tower

01296 623056

admin@wendover-pc.gov.uk

Local Support Information



Wendover Parish Council has compiled a list of local emergency support services to assist residents.

Covering key areas:

- Emergency Services and Main Utilities
- Benefits
- Housing
- Care and Support
- Loneliness, Bereavement, Mental Health and Well Being
- Day to Day Assistance and Volunteer Support



A more comprehensive list of organisations and services can be found on the Bucks Online Directory-
directory.buckinghamshire.gov.uk/



Emergency Services and Main Utilities

Emergency Gas

0800 111 999

- Call this number if you smell gas.
-

Emergency Electricity

0800 31 63 105

- Call this number if you have an electrical fault that requires urgent attention.
-

Thames Water

0800 316 9800

- Call this number if you have a water or sewage leak that requires urgent attention
-

Emergency services

999

- For Police, Ambulance and Fire emergency services
-

Thames Valley Police

101

- For **non-emergencies**
-

NHS

111

- For **non-medical emergencies**
-


Westongrove Health centre

01296 623 452

- Wendover health centre and GP
-

Childline

0800 11 11

- Childline is a counselling service for children and young people up to their 19th birthday provided by the NSPCC
- 

Alzheimer Society

0300 222 1122

- Memory Support to cope with the day to day and prepare for the future. Befriending.

The Samaritans

116123

- The Samaritans provide emotional support to anyone in emotional distress, struggling to cope, or at risk of suicide.

Benefits

Citizens Advice Aylesbury

0344 411 14444

- Call the Citizens Advice if you need help with: Help with: Debt, Housing, Benefits, Employment, Family and Personal, Immigration and Nationality, Consumer, Taxes and Health

Buckinghamshire Council

01296 585 143

- Debt advice, mortgage, rent arrears, council tax arrears

Carers Bucks

0300 777 2722

- Support the well-being of unpaid Family carers. Regular support groups



Aylesbury's Women Aid

01296 437 777

- Aylesbury Women's Aid provides support for women, children and young people who are, or have been, affected by domestic abuse.

Lionel Abel-Smith Trust

01296 622 763

- Able to provide financial help in cases of need, with minimal formalities. Grants available quickly to meet urgent need.

SSAFA

01296 744 530

- Advice on debts, benefits and health for veterans, service personnel and their families.

01494 538 256

Royal British Legion

0333 011 4490

- Offers support to Service veterans including befriending.

0808 802 8080

Housing

Emergency housing Office Hours

01296 585 168

Emergency out of hours

0800 999 7677

- Contact Bucks Emergency Housing if you think that you may be at risk of losing your accommodation or currently have nowhere to live.





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Buckinghamshire Council:

Switchboard

0300 131 6000

Social care emergencies

0800 999 7677

Housing related emergency

0800 999 7677

- Contact to help navigate the website for assistance required.
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Care and Support

Buckinghamshire

01296 395 000

Customer Service Centre

Monday – Thursday 09:00 – 17:30

Friday 09:00 – 17:00

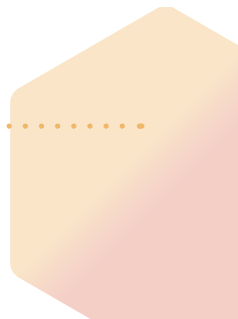
- **Safeguarding Adults Team** **01296 383 204**
0800 137 915
 - **Safeguarding Children Team** **0845 460 0001**
 - **Local Emergency Support** **01296 382 414**
 - **Emergency Out of Hours** **0800 999 7677**
 - All aspects of support and care for adults, their family, and carers.
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Bucks Family Info

01296 383 293

Service designed to provide targeted support for vulnerable families.

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Loneliness, Bereavement, Mental Health and Well Being

Good Grief Trust 0800 2600 400

(10:00 – 16:00)

National helpline 0800 2600 400

(07:00 – 22:00)

- Sudden bereavement health line.

Cruse counselling 01296 425 757

- Local Aylesbury bereavement group

Whiteleaf centre 01865 902 000

- Mental health services across Aylesbury and Oxford Whiteleaf centre

Bucks Mind 01494 463 364

- Adult Counselling, one to one
- Older Adult Service– Isolation through dementia and memory loss
- Befriending, free support
- Well-being groups
- Mind the Gap-Community based peer social support groups
- Employment support
 - Help getting back into work.



Healthy Minds Bucks

01865 901 600

(Monday – Thursday 07:00 – 19:30
and Friday 07:00 – 17:00)

Services available for persons with/seeking:

- Mental Health support
- Living with health conditions
- Weight Management
- Employment support.

Services can be accessed by self-referral or referral by a GP or Healthcare professional.

Wendover Dementia Support

01296 625838

A charity providing support for local people with dementia and their families.

wendoverds@gmail.com

www.wendoverds.org.uk



Day to Day Assistance and Volunteer Support

Age UK Aylesbury

01296 431 911

Extensive range of services easy to tap into:

- Homecare • Footcare • Handyman Services
- Exercise Classes • IT Training • Transport
- Dementia Support • Shopping • Social Activities

Community Impact Bucks:

Handy helpers

01844 348 832

0300 111 1250

Gardening and befriending

01844 348 832

Community transport hub

01296 841 026

- Monday-Friday 09:00 – 12:30

Friends of Wendover Health Centre

01296 622 562

(volunteers)

- The FOWHC can collect and deliver prescriptions for all needy patients, regardless of age. Visit households, offer support and friendship, provide transport to the Health Centre, man the Friends desk at Wendover Health Centre.

